

Why was Camp cancelled?

The decision to cancel programming was incredibly difficult on both a historical and emotional level. We remained hopeful for as long as we could as our staff exhausted all alternative programming options with the goal of saving our 102nd season at Camp. We follow guidance from the ACA, the CDC, local health departments and medical experts to support our programming decisions and have always been committed to providing a safe environment for campers and families. Ultimately, there remains too little known about COVID-19 and how to maintain a safe environment at Camp and on trail for us to continue with summer programming this year.

Is there a possibility that camp will happen this summer if things change?

We know that the time will come when stay at home orders are lifted, social distancing is no longer required, and health care experts provide clear guidance for re-opening. Given our standards of excellence and the time that is required to provide appropriate training, prepare the camp property, and to have highly certified staff, it is unlikely that we will return to traditional summer programming this year. When it is safe to do so, we will continue to deliver the Manito-wish experience.

Can I get a refund of my Camp Fees?

For those of you who have registered for summer programming and have paid full or partial programming deposits/fees, you have the following options:

- 1. Support camp through this difficult time by donating all or a portion of your camper deposit/fees.*
- 2. Carry your registration over to 2021 – secure a spot while paying 2020 fees. (Specific details related to Outpost trips coming soon)*
- 3. Receive a full refund.*
- 4. A combination of the above - donation, refund and/or deposit for 2021.*

You can expect an e-mail from camp detailing these options no later than April 30, 2020. If you haven't received this email, please contact Karmen Tornow at Karmen.tornow@manito-wish.org to indicate your preference.

Can I apply what I've paid to Camp next year?

Yes, we can carry over your registration and apply your payments to your 2021 camper registration process. If you choose to do so now, we will honor 2020 camper fees.

You can expect an e-mail from camp no later than April 30, 2020 detailing this option. Simply reply to that e-mail indicating this is your preference. If you haven't received this email, please contact Karmen Tornow at Karmen.tornow@manito-wish.org with your request.



How can I help Camp?

Thank you for your support! Camp relies on camp fees to support maintaining the property, paying our staff and ensuring appropriate equipment is available. If you are able, you can support Camp through this difficult time by:

- *Making a donation to greatest need.*
- *Donating all or a portion of your camper deposits/fees to Camp's greatest needs.*
- *Notifying us of any Grant funding opportunities.*
- *Notifying us of any Foundations you think we should be approaching.*
- *Connecting Camp with Donor Advised Funds that are currently being distributed.*

Why aren't you able to run a portion of summer?

Preparing Camp for a successful summer in normal years is a complex, multi-faceted endeavor – including preparing the property, appropriate time for staff training and the availability of proper certifications for our staff. Many of the steps required for a successful opening of Camp have been impacted by larger disruptions. We follow guidance from the ACA, the CDC, local health departments and medical experts to support our programming decisions and have always been committed to providing a safe environment for campers and families. Ultimately, there remains too little known about COVID-19 and how to maintain a safe environment at Camp and on trail for us to continue with summer programming this year.

Can I progress in Outpost without having completed the trip I was signed up for?

Camp is happy to discuss the ways we can keep all our Outpost campers on track to find challenging and rewarding trips when we resume our programs. We are working on the details for how to advise our currently registered Outpost participants and will be in touch with all of you in the near future.

I really wanted to go on the trip I signed up for and now I'm too old – now what?

Camp has many opportunities for campers. Many of our trail offerings build on skills gained on earlier trips but we commonly have hikers who would love to learn to sea kayak and sea kayakers who want to learn about paddling whitewater. We are currently working on a variety of options for all of our campers next summer and Camp will be sending out updates in the near future.

My camper is having a really hard time with this, do you have any suggestions?

Camp is a special place. Many of our campers count down the days until they can return to Camp. Feeling sad about not being able to come to Camp this year is normal! We are sad too. [Here](#) are some ways to talk with your camper about this.



I was hired to work at Camp this summer – will I be eligible for re-hire next year?

All staff who were hired for this summer will be eligible for re-hire when programming resumes. Please ensure we have your most recent contact for information so we can stay in touch about what you can expect for our next operating season.

Are there any jobs available at Camp this summer?

Unfortunately, at this time there are no seasonal jobs available at Camp this summer. We are anticipating running our Fall leadership programs and family camp at this time and will need staff to run those programs. If you are interested in working family camp, please reach out to Ally Sheehan at ally.sheehan@manito-wish.org. If you are interested in working Fall leadership programs please reach out to Sean Hurtubise at sean.hurtubise@manito-wish.org.

I was scheduled to come to Camp with my school this summer – what does this mean for me?

If you are a participant, please contact your group leaders for more information. If you are a group leader, please contact Mark Zanoni for more information about alternative options that may be available for your group. Mark can be reached at mark.zanoni@manito-wish.org

Will fall programming happen?

We will be following recommendations from the CDC, ACA, local health departments and medical experts to make decisions about Fall programming. We fully anticipate being able to provide Fall programming at this time.

Can I come visit Camp this summer?

Camp is a special place for many. We understand your desire to come to Camp. For the safety of our staff and the protection of the property we ask that you please contact Operations Director John Stoddard at john.stoddard@manito-wish.org to discuss the appropriate time to plan a visit.

Can I still order from the trading post?

We love when we see our alumni and friends wearing Manito-wish gear. Trading Post orders are still being accepted and filled, visit our [website](#) to place an order today! The majority of our staff are still working remotely, please allow additional time for fulfillment of these orders.

Will there be Camp next year?

Yes! We look forward to welcoming you all back once again in 2021!

